

# ANNUAL REPORT 2021



**Prince George Public Library**

## 2021 BOARD OF TRUSTEES

**Mike Gagel, Chair**  
**Fiona Demers, Vice-Chair**  
**Councillor Terri McConnachie**  
**Anna Duff**  
**Arlene Stevens**  
**Nik Logan**  
**Jennifer Amell**  
**Melvin Aksidan**  
**Robert Affleck (outgoing August 2021)**  
**Stephanie Deol (incoming October 2021)**



The Prince George  
**Public Library**  
www.pgpl.ca

## ELIMINATION OF OVERDUE FEES

We have permanently eliminated overdue fees on library materials.

Patrons who have fees on their accounts are encouraged to contact us to discuss their accounts. Fees may still be applied to patron accounts to replace lost or damaged items.

**OVERDUE FEES  
ELIMINATED**

**Prince George Public Library**

We connect people and ideas, inspiring the community to read, learn and disco...

Call now



The Prince George  
**Public Library**  
www.pgpl.ca



2021 Jeanne Clarke Local History Awards



Watch later

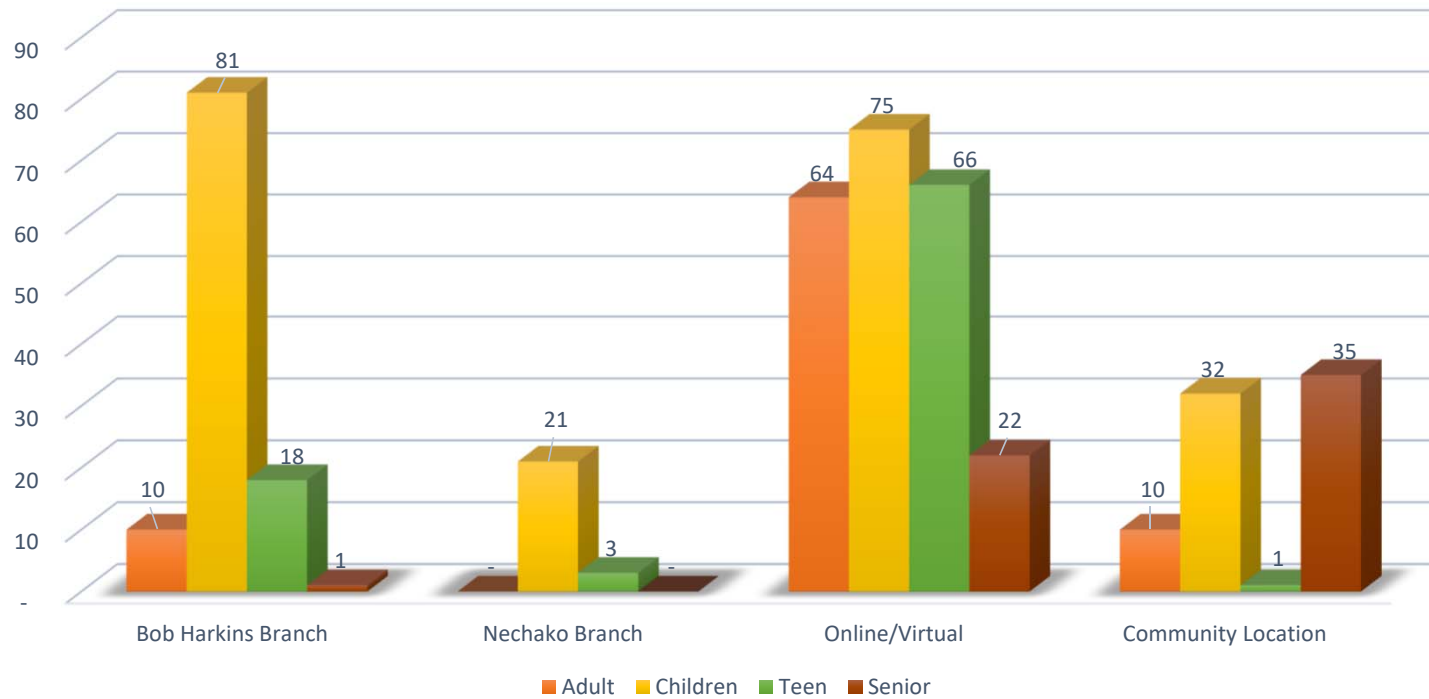


Share

*Jeanne Clarke Local History Awards  
CKPG TV and Web Streaming  
February 2021*

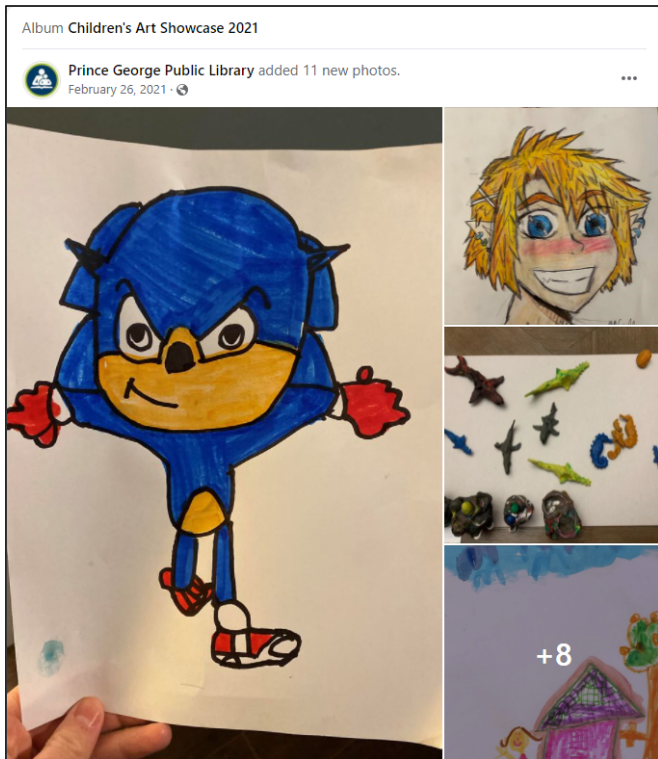
**I go through a doorway, the Creator gives me the vision of how beautiful this world is.**

## 2021 LIBRARY PROGRAMS BY LOCATION





# 2021 LIBRARY PROGRAMS



*In-Person Programs Resumed in Fall 2021  
with limit of 50 attendees, mask and proof  
of vaccination requirements*



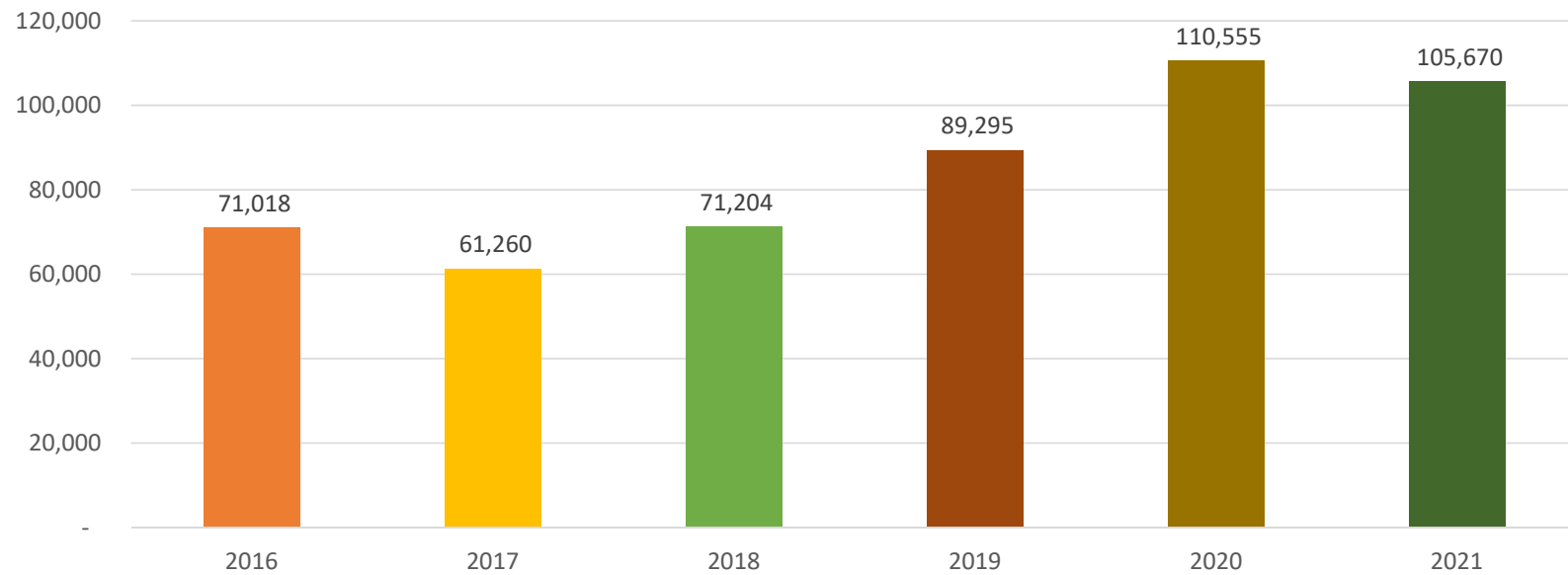
## 2021 PERFORMANCE MEASURES

|                        | 2021 TOTALS | DAILY AVERAGES |
|------------------------|-------------|----------------|
| Branch Visits          | 131,372     | 444            |
| Website Visits         | 309,299     | 847            |
| Items Added            | 19,567      | 65             |
| Reference Questions    | 48,278      | 160            |
| Total Items Borrowed   | 609,284     | 2,024          |
| Digital Items Borrowed | 105,670     | 290            |

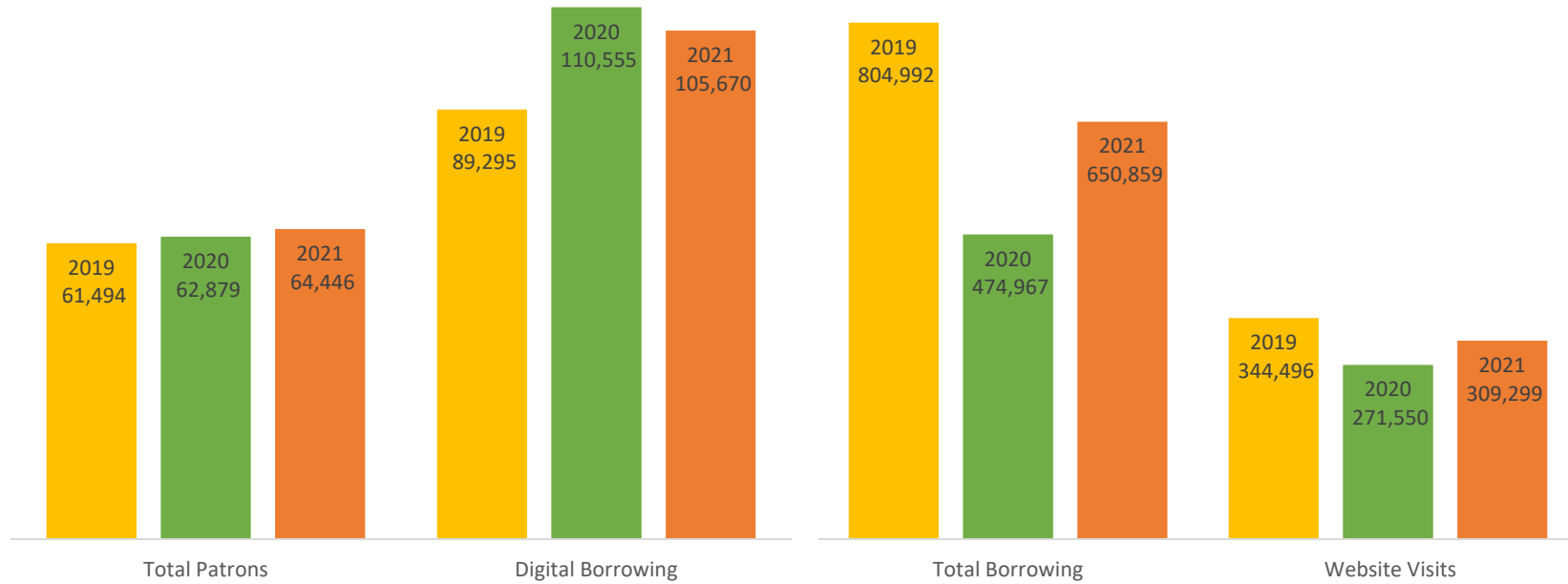




# DIGITAL BORROWING 2016-2021

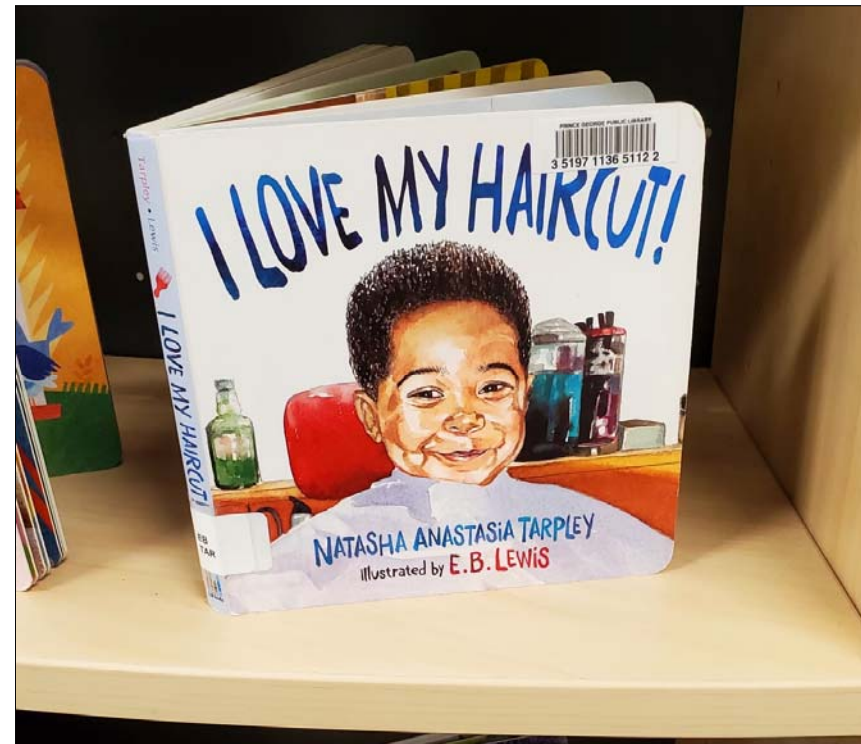


# LIBRARY USAGE 2019-2021



## BUILDING DIVERSE COLLECTIONS

*“I have noticed over the past couple of years the incredible diversity in the children’s collection. My family and I can always count on finding diverse and representative books, which is important for all families, including my own mixed-race family.”*



The Prince George  
**Public Library**  
www.pgpl.ca

# PROMOTING DIVERSE COLLECTIONS





## 2021 FINANCIALS

| REVENUE                                 |                  |
|---|------------------|
| City of Prince George                   | 3,377,183        |
| Regional District of Fraser-Fort George | 407,887          |
| Provincial Funding                      | 215,293          |
| Patron Charges                          | 27,586           |
| Other Income                            | 5,649            |
| Fundraising Grants                      | 55,140           |
| Assets Funded by Grants/Fundraising     | 93,426           |
| <b>Total Revenue</b>                    | <b>4,182,164</b> |

| EXPENSES                    |                  |
|-----------------------------|------------------|
| Wages & Benefits            | 2,951,439        |
| Supplies                    | 19,273           |
| Material Costs              | 413,388          |
| General & Administrative    | 191,559          |
| IT Expenses                 | 120,139          |
| Rent                        | 77,683           |
| Repairs & Maintenance       | 134,555          |
| Expended Grants/Fundraising | 23,513           |
| Other Assets & Equipment    | 151,445          |
| <b>Total Expenses</b>       | <b>4,082,944</b> |



## KEY PARTNERSHIPS

- Friends of the Library
- Courthouse Library of BC
- Carney Hill Neighborhood
- North Central Library Federation
- POUNDS Project
- Central BC Railway and Forestry Museum
- Theatre NorthWest
- BCNET/UNBC (EduRoam)
- Alzheimer's Society of PG
- Northern Health
- CKPG
- Community Arts Council
- Two Rivers Gallery
- Huble Homestead
- Justice Education Society




## PROJECTS & ACCOMPLISHMENTS

- EduRoam wireless access initiative for post secondary students, faculty, & staff
- Community consultation process & creation of Library Strategic Plan 2021-2026
- Implementation of Violence Prevention Program, Risk Assessment Report, & safety protocols
- Certification of library staff with CUPE and negotiation/ratification of first collective agreement

BCNET NEWS

HOME / NEWS / PGPL IS FIRST PUBLIC LIBRARY IN B.C. TO OFFER EDUROAM SERVICE FOR HIGHER EDUCATION



**PGPL is First Public Library in B.C. to offer eduroam Service For Higher Education**

Monday, November 15, 2021

[f](#) [t](#) [in](#) [m](#) [+](#)

Prince George Public Library (PGPL) has partnered with BCNET to offer eduroam (education roaming service) to higher education patrons making it possible for mobile students, faculty, researchers and staff to seamlessly connect to the internet.



The Prince George  
**Public Library**  
www.pgpl.ca

## PROJECTS & ACCOMPLISHMENTS

- Support and promotion of the BC Proof of Vaccination initiative
- New Diversity & Inclusion Policy created and approved by Library Board
- Violence Prevention & Respect in the Workplace staff training sessions
- Resumption of Home Service delivery program for those with mobility limitations





## THANK YOU LIBRARY STAFF!

*“Patron renewed books at the downstairs service desk, and said how much she loved the new front entrance. She also remarked upon how good it was to be back at the library, and wanted to thank the library for being so flexible during COVID. Thank you library staff!”*



The Prince George  
Public Library  
www.pgpl.ca

## MOVING FORWARD WITH A NEW MISSION

*“PGPL builds community resilience by creating welcoming and inclusive spaces for every person to read, connect, and share.”*

